



2024 Community Benefit Report and Report on 2022-2024 Implementation Strategies

Approved by the Grafton City Hospital Board of Trustees during the November Board Meeting on November 24, 2025.

The Community Benefit Report is made available to the public via the Grafton City Hospital website at <https://www.monhealth.com/gch-about-us> and is available upon request from the hospital facility.

#1	Grafton City Hospital
COMMUNITY HEALTH NEED	Chronic Disease Prevention
IDENTIFIED HEALTH ISSUE	Chronic Disease Prevention
COMMUNITY SERVED	Primary and Secondary Service Area
PROGRAM DESCRIPTION AND RATIONALE	Ensure all residents have knowledge of, and equitable access to, the resources they need to maintain and improve their health.
STRATEGIC OBJECTIVE	Increase access to traditional and alternative places people can access healthcare.
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • Provide financial counseling to assist people acquire health insurance coverage. • Continue to assess community need for specialty care services and opportunities to expand available clinics. • Host and participate in community health fairs, offering affordable preventive screenings. • Expand equitable access to telehealth visits by increasing technological know-how and use of telehealth among priority populations. • Sponsor students, interns, residents, and fellows, and participate in your career workshops and fairs to foster interest in healthcare professions.
MEASURE TO EVALUATE THE IMPACT	<ul style="list-style-type: none"> • Number of people assisted with healthcare enrollment and the number of people that were approved for financial assistance in 2024. • Number of students sponsored.
TIMELINE	Ongoing
RESOURCES	Capital Funding, Income guarantees
PARTNERS/COLLABORATORS	Laboratory, TVTCC, Patient Access, Business Office, colleges, Grafton High School
2024 PROGRESS	<p>The number of people assisted with healthcare enrollment was eight (8) in 2024 and the number of people that were approved for the financial assistance program in 2024 was 76. Sponsored 19 students (high school, bachelors, & masters) for clinicals at GCH in 2024.</p> <p>Attended health care showcase to recruit and foster interest in health care professions – over 400 high school students attended</p>

#2	Grafton City Hospital
COMMUNITY HEALTH NEED	Chronic Disease Prevention
IDENTIFIED HEALTH ISSUE	Chronic Disease Prevention
COMMUNITY SERVED	Primary and Secondary Service Area
PROGRAM DESCRIPTION AND RATIONALE	Ensure all residents have knowledge of, and equitable access to, the resources they need to maintain and improve their health.
STRATEGIC OBJECTIVE	Increase availability of and access to community-based health and social services.
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • Attend regular meetings with area health and social providers to facilitate networking, resource sharing, and joint community health improvement planning. • Partner with area health and social service agencies to explore transportation models (e.g., Senior Center transportation services, Here and There Transit) and funding opportunities. • Support, promote, and participate in community health events and wellness programs, targeting nutrition, tobacco cessation, and physical activity. • Support early health education and programming for youth in partnership with afterschool programs and Taylor County Schools. • Offer the Tygart Valley Rehabilitation & Fitness Center, providing fitness and wellness classes and discounted membership rates. • Partner with Grafton High School, the business community, and universities to expand youth career and technical programs and internship opportunities in healthcare and expand the local healthcare workforce.
MEASURE TO EVALUATE THE IMPACT	<ul style="list-style-type: none"> • Number of active participants in the Wellness Center in 2024 with a breakdown of Seniors, Adults, and Minors.
TIMELINE	Ongoing
RESOURCES	Capital Funding, Income Guarantees
PARTNERS/COLLABORATORS	Wellness Center, Patient Access, Business Office
2024 PROGRESS	The number of active participants in the Wellness Center in 2024 was 176 with an average of monthly visits of 1,759. Of the 176 members, Seniors (age 55 & above) was 58%, Adults was (18 & above) 32%, and Minors was (14 to 17) 10%. Silver sneakers (senior program) usage rate was 19.3% and Healthy Contributions (senior program) usage rate was 36.9%.

#3	Grafton City Hospital
COMMUNITY HEALTH NEED	Chronic Disease Prevention
IDENTIFIED HEALTH ISSUE	Chronic Disease Prevention
COMMUNITY SERVED	Primary and Secondary Service Area
PROGRAM DESCRIPTION AND RATIONALE	Ensure all residents have knowledge of, and equitable access to, the resources they need to maintain and improve their health.
STRATEGIC OBJECTIVE	Increase the proportion of older adults receiving needed social and community support.
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • Support, promote, and partner with senior center transportation services to help older adults access area medical and dental offices. • Support, promote, and participate in community-based events to promote and offer older adult health and social services. • Implement intentional opportunities for social interaction among older adults at health fairs and other community events.
MEASURE TO EVALUATE THE IMPACT	Evaluate number of participants in Health Fairs
TIMELINE	Ongoing
RESOURCES	Capital Funding, Income Guarantees
PARTNERS/COLLABORATORS	Laboratory, TVTCC, Patient Access, Business Office,
2024 PROGRESS	2024 Spring Health Fair participants were 139, which was a 56% increase over the 2023 Spring Health Fair participants of 78. 2024 Fall Health Fair participants were 133, which was a 62% increase over the 2023 Fall Health Fair participants of 82.

#4	Grafton City Hospital
COMMUNITY HEALTH NEED	Mental Health
IDENTIFIED HEALTH ISSUE	Mental Health
COMMUNITY SERVED	Primary and Secondary Service Area
PROGRAM DESCRIPTION AND RATIONALE	Strengthen and support community initiatives that promote mental wellness, recovery, and resilience.
STRATEGIC OBJECTIVE	Increase awareness of mental health to reduce stigma and fear of seeking treatment.
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • Conduct universal screenings in healthcare settings to identify individuals with mental health concerns.

	<ul style="list-style-type: none"> • Continue to explore partnership opportunities with Mon Health-affiliated hospitals and other area providers for psychiatric service referrals. • Support, promote, and participate in community mental health awareness efforts. • Support, promote, and participate with the senior center and health department to provide older adult mental health education and resilience activities (e.g., mindfulness, physical activity, coping skills).
MEASURE TO EVALUATE THE IMPACT	Peer Recovery Coach Telehealth Services implemented for ER & 3 rd floor nursing care (IP)
TIMELINE	Ongoing
RESOURCES	Opioid Funding, Case Management, ER Staff, 3 rd Floor Staff, Income Guarantees
PARTNERS/COLLABORATORS	Grafton City Hospital, Vandalia Health / Mon Health, Case Management, ER Staff, 3 rd Floor Staff, IT
2024 PROGRESS	Peer Recovery Coach Services implemented in 2024 in ER and 3 rd floor nursing care (IP, Observation, Swing) and staff trained on telehealth process and procedures. Staff encouraged to utilize on any appropriate patient.

#5	Grafton City Hospital
COMMUNITY HEALTH NEED	Substance Use Disorder
IDENTIFIED HEALTH ISSUE	Substance Use Disorder
COMMUNITY SERVED	Primary and Secondary Service Area
PROGRAM DESCRIPTION AND RATIONALE	Strengthen and support community initiatives to prevent the initiation of substance use and promote recovery.
STRATEGIC OBJECTIVE	Improve access to treatment and services for substance use disorder.
GOALS TO ADDRESS THE HEALTH NEED	<ul style="list-style-type: none"> • Provide the Grafton Recovery Center, offering psychiatric evaluation and therapy, social services and case management, and connections to rehab, detox, and sober living. • Support, promote, and participate in community substance use disorder awareness and training efforts. • Provide telehealth services for the Grafton Recovery Center as a convenient care option and to address access barriers. • Provide Medication-Assisted Treatment (MAT) for patients experiencing alcohol and/or opioid addiction.

	<ul style="list-style-type: none"> • Continue to explore implementation of peer recovery and additional detox services.
MEASURE TO EVALUATE THE IMPACT	<ul style="list-style-type: none"> • Evaluate number of participants in the Recovery Program
TIMELINE	Ongoing
RESOURCES	Licenses Independent Social Worker, Case Manager, PCP, Opioid Funding, Medical Staff Recruitment and Loan Expenses
PARTNERS/COLLABORATORS	Grafton Recovery Center, Valley Health Care System, TVTCC, ER, State of WV, Mon Health / Vandalia Health
2024 PROGRESS	Grafton Recovery Program consistently had 27-30 participants every month in 2024 with an average of 28.